

Multi-agency working and information sharing:

Paul Davidson

Chief Information Officer, Sedgemoor District Council

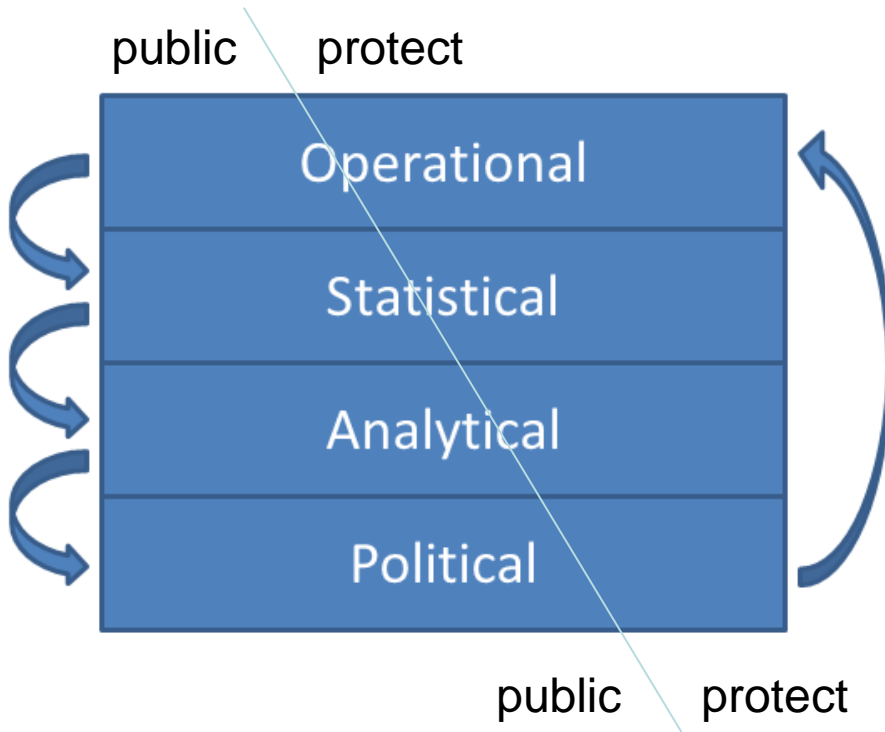
Director of Standards for the Local eGovernment Standards Body (LeGSB)

To iNetwork event, 14th June 2013, Manchester

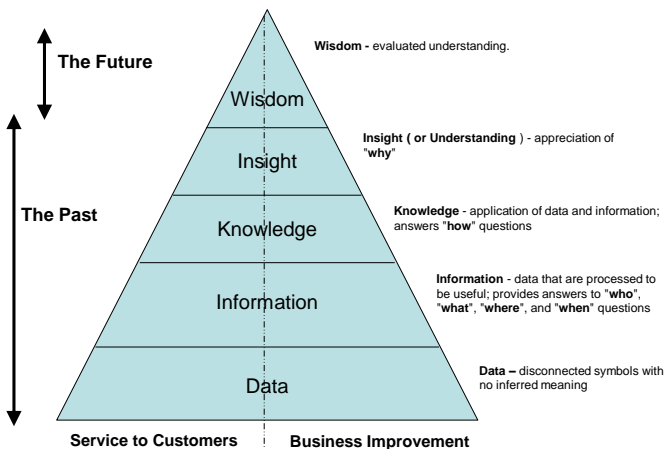
To promote eStandards for Efficiency, Transformation, and Transparency of Local Services

- A Standard that supports all three, is particularly attractive
 - Predominantly about data standards
 - ... and in particular, Open Data Standards
- Standards that can be re-used across many ...
 - Disciplines / Sectors – e.g. Welfare, Health, Justice
 - Information Uses – e.g. Interoperability, public open data, evidencing policy
- Standards that local public services need ...
 - As directed by our sponsors
- Standards that build into an architecture
 - e.g. a data ecosystem

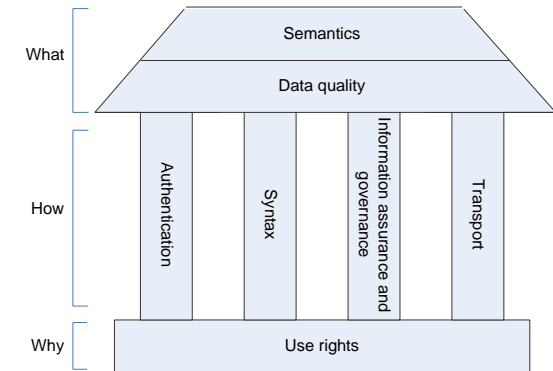
Context



- OPERATIONAL - Data about real people and places, with real needs and circumstances, using real services, i.e. case work
- STATISTICAL - Aggregated operational data – organised using common classifications and segmentations
- ANALYTICAL - The conclusions drawn from an analysis of statistical data
- POLITICAL - The decisions taken to shape services, e.g. budgets, strategies, priorities, targets etc.



Scope



What is the information?

Semantics - the meaning of information

Quality - the confidence to reuse information

Why is the information to be exchanged?

Rights - the right to use information for a purpose

How is the information to be exchanged?

Syntax - the format of information

Authentication - who is using information

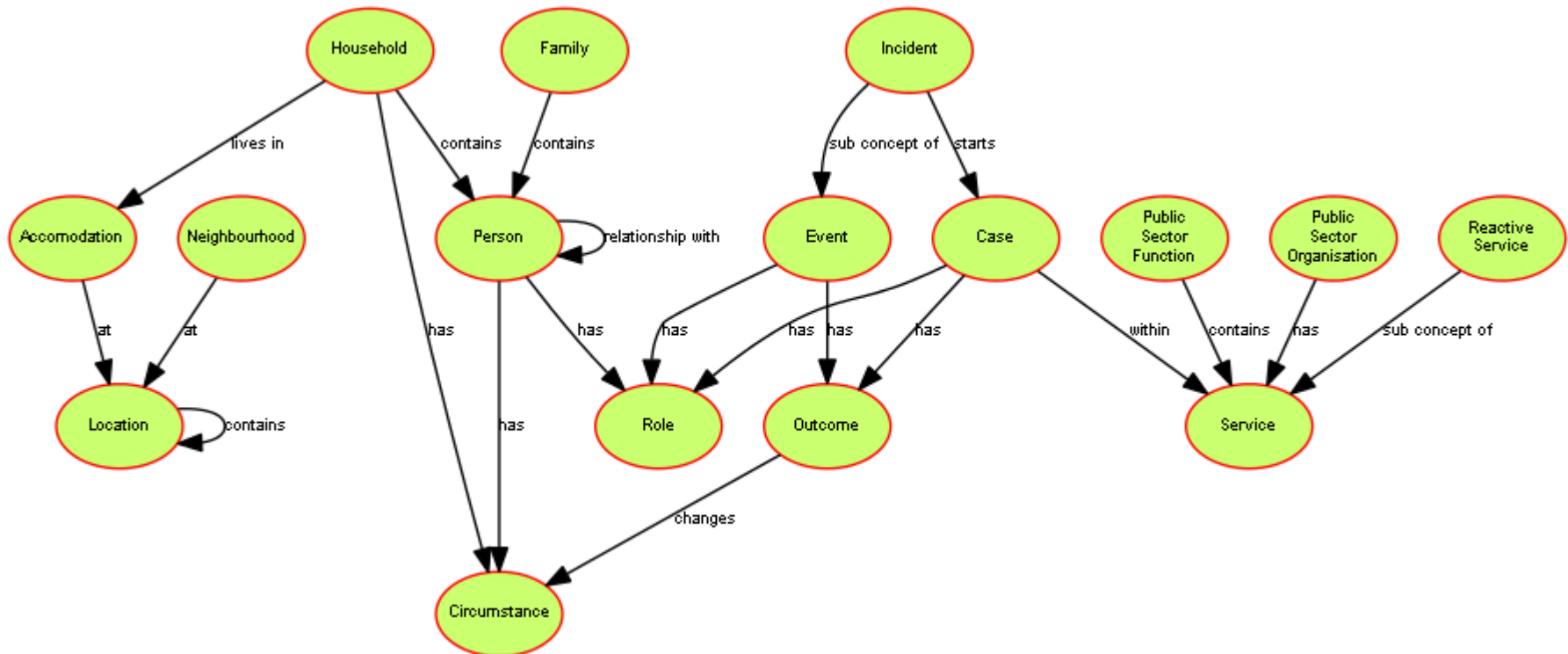
Transport - how to move information

Information Governance - the behaviour and culture to protect and exploit information

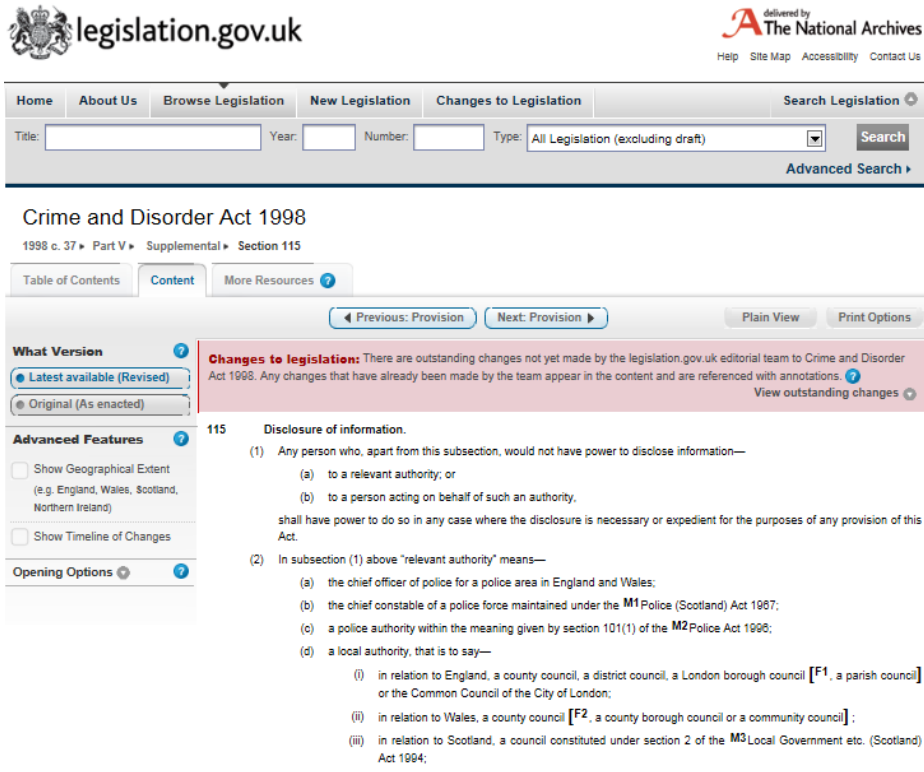
What information do you have about xxx? How often is it updated?
Am I allowed to use it? What formats is it available in? Under what terms will you let me have it?

... but Troubled Families is not that different from Dealing with Dementia, or Youth Offending.

- What is the Information?
 - Semantics
 - Quality
- LeGSB white paper – opportunities for applying standards to Troubled Families
 - <http://legsb.i-network.org.uk/white-papers/opportunities-for-applying-standards-to-troubled-families/>



- Why is the Information to be Exchanged?
 - Rights
 - Section 115 of the Crime and Disorder Act 1998
 - <http://www.legislation.gov.uk/id/ukpga/1998/37/section/115>
 - Consents



The screenshot shows the legislation.gov.uk website. At the top left is the Royal Coat of Arms and the text 'legislation.gov.uk'. At the top right is the logo 'delivered by The National Archives' with links for 'Help', 'Site Map', 'Accessibility', and 'Contact Us'. Below this is a navigation bar with 'Home', 'About Us', 'Browse Legislation', 'New Legislation', 'Changes to Legislation', and 'Search Legislation'. A search box is present with fields for 'Title', 'Year', 'Number', and 'Type' (set to 'All Legislation (excluding draft)'), and a 'Search' button. Below the search bar is a link for 'Advanced Search'. The main content area is titled 'Crime and Disorder Act 1998' with a breadcrumb trail: '1998 c. 37 > Part V > Supplemental > Section 115'. There are buttons for 'Table of Contents', 'Content', and 'More Resources'. Below these are navigation buttons: 'Previous: Provision', 'Next: Provision', 'Plain View', and 'Print Options'. A 'What Version' section shows 'Latest available (Revised)' selected. A red box highlights 'Changes to legislation: There are outstanding changes not yet made by the legislation.gov.uk editorial team to Crime and Disorder Act 1998. Any changes that have already been made by the team appear in the content and are referenced with annotations. View outstanding changes'. The main text of Section 115 is titled 'Disclosure of information.' and contains two numbered paragraphs with sub-paragraphs (a) through (iii).

- How is the Information to be Exchanged?
 - Syntax
 - Schemas, Open Standards, Identifiers, Formats, Interoperability
 - Transport
 - Face 2 Face, Telephone, Mail, Electronic Network, Encrypted Removable Media
 - Authentication
 - Named users, Roles, Methods, Credentials, Proof of Identity
 - Information Governance
 - Information Risk, Data Handling, Roles (SIRO, IAO, Controller), Storage, Backup
 - Information Charter
 - Breaches



Thank you

paul.davidson@sedgemoor.gov.uk

@paul_davidson